GOVERNMENT OF INDIA
TOURISM
LOK SABHA

UNSTARRED QUESTION NO:1052
ANSWERED ON:30.07.2010
MISBEHAVIOUR BY TOURIST GUIDES WITH TOURISTS
Sugavanam Shri E.G.

Will the Minister of TOURISM be pleased to state:

(a) whether the Government has received complaints against the misbehaviour of tour guides particularly with the visiting foreign tourists and operation of touts using fraudulent identity cards from various parts of the country;

(b) if so, the details thereof;

(c) whether the Government has taken any steps for verification of tour operators, tourist guides and other service provider;

(d) if so, the details thereof; and

(e) if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF TOURISM (SHRI SULTAN AHMED)

(a) to (e): 'Public Order' and 'Police' are State subjects as per the Seventh Schedule of the Constitution of India and as such, registration, investigation, detection and prevention of crime including crimes committed by tourism service providers, is primarily the responsibility of the State Governments.

Ministry of Tourism has issued guidelines under which Regional Level Guides of requisite standard are selected, trained and given license. In addition, Ministry of Tourism grants approval to various categories of tourism service providers, as per the guidelines issued from time to time.